BrightCourse

Reinforcing Relationship

Relationship with the client is key to long-term success. Client advocates care for their clients, and these questions exist to help them show that care and concern. Use them as a way to expand on the existing relationship and to speak truth into the client's life.

Discussion Questions

Use the questions below to reinforce the lesson objectives and learn more about the client. This page does not need to be copied or given to the client. It is for reference for the client advocate. Use the questions as they fit with your client's temperament.

1. Have you thought about whether you will be using disposable or cloth diapers? Which do you think will work best for your baby?

Helpful Hint: This is an opinion-based question. Use it to explore what your client believes will work best for them. Share in their thoughts to grow your relationship.

2. Have you ever seen a baby with bad diaper rash? Why do you think some parents don't change their children's diapers right away? How do you think you can make sure your infant's diaper is changed when needed?

Helpful Hint: This is NOT a shame-based question, but an honest look at why there may be a delay in changing a diaper. Start by talking about bad diaper rash and how it can hurt a baby with every diaper change - and how it is hard to get rid of once it sets in. Look honestly at possible reasons for diaper changing delays (driving, working, distraction, didn't know a change was needed) and how these can be overcome (frequent stops while driving, frequent checks, fewer distractions, etc.).

3. Have you thought about where in your home you will give your child a bath?

Helpful Hint: This is a question to help you learn more about your client. Listen to the answer and give additional ideas from your own experience if possible.

4. If child's sex is unknown or if it is a boy, have you decided whether you will have your son circumcised? Why or why not?

Helpful Hint: This is another personal decision. Listen and encourage your client in their decision-making process.