

Reinforcing Relationship

Relationship with the client is key to long-term success. Client advocates care for their clients, and these questions exist to help them show that care and concern. Use them as a way to expand on the existing relationship and to speak truth into the client's life.

Discussion Questions

Use the questions below to reinforce the lesson objectives and learn more about the client. This page does not need to be copied or given to the client. It is for reference for the client advocate. Use the questions as they fit with your client's temperament.

1. Have you ever been around a baby who wouldn't stop crying? How did it/would it make you feel? What do you think the mother was thinking at that time? How could someone help a mother in that situation?

Helpful Hint: This is a common experience of mothers everywhere. Hear the client's thoughts and help them to see that there is no shame if a child is "crying it out" (of course, assuming the basics have been checked). Share personal experiences to connect with your client.

2. Have you decided whether or not you will use a pacifier for your baby? Why or why not? Do you think others will have an opinion about your decision? How will you respond?

Helpful Hint: There are benefits of pacifiers (such as reducing the incidence of SIDS), but there are also some reasons not to use them. Listen to what your client has to say, understanding that a crying baby may help to decide the question later on. Help your client see that the shame for either decision put on them by others does not belong to her; it belongs to those who are trying to bring the shame.